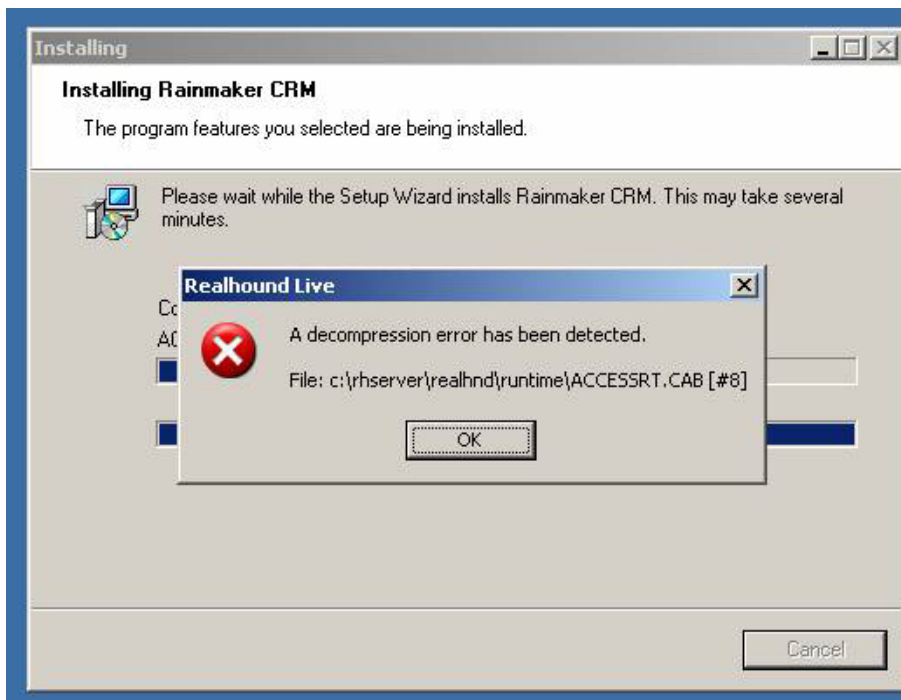


## Access Runtime Decompression error message when running the Setupip.exe, Sperry.exe or Catylist.exe

**Keywords** (words are separated by a “;”): Access; decompression; installation; install; setup; program; running

### Introduction (Please Read):

The purpose of this document is to help you solve the decompression error message. If you are getting a decompression error as shown in the below image, then we have some steps to help you get past this message.



- Step 1.** Please download the zip file in this link; <http://www.realhoundfiles.com/download/ACCESSRT.zip>
- Step 2.** Save this file to your "C" drive or your Desktop.
- Step 3.** Once saved right click on the zip file and select extract all. This will extract the contents into a new folder created in the same location of the zip file. So if you saved this to your desktop a new folder called "ACCESSRT" will be on your desktop.
- Step 4.** Open this folder and inside you will find two files, ACCESSRT.CAB and ACCESSRT.MSI copy both these files.
- Step 5.** Now paste these files into the location shown in the error message. This should be;  
C:\rhserver\realhnd\runtime\

Once you have copied the files into this location, run the setup file again. This time it will go past this section and complete the installation.