

## 2 Gig File Size Warning

**Keywords** (words are separated by a “;”): File; Size; error; message; warning; Gigabyte; Gig; large; database;

### Introduction (Please Read):

The purpose of this tech doc is to give you instructions on how to proceed when you get a 2 gigabytes file size warning.

RealHound gives you a warning stating that you database size is too large. If your database reaches the 2 gig file size limit for Access based database and you attempt to login to it (ignoring the warnings), it will NEVER open again.

In many cases, your database size can be decreased by simply performing the database Speed-up and Tune-up functions right from your login screen. If after the following procedures, your database does not decrease in size you should consider changing your database structure to SQL Server.

Realhound SQL Server database is a powerful solution for extremely large databases (20,000+ contacts with 15,000+ property records) and/or networked databases that are being share with a large number of users (7 or more). Microsoft's SQL Server is a complicated resource intensive application that is not designed to run on your laptop computer! **A SQL Server installation is not for the faint of heart and if you do not have a STRONG computer background you should consult a qualified IT professional.** If you choose to run a SQL database on your local computer, please make sure that you have at least 2 gigs of RAM. SQL Server and RealHound Live! will **ONLY** be installed on the computer (server) that is hosting the actual RealHound Live! database.

### Speed-Up and then Tune-up Your Database

Open RealHound but do not login to your database. If you are sharing a database, please make sure that everyone is logged out (and stays logged out) of the database before proceeding.

**Step 1.** On the login screen click the **Speed-Up Database** button.

**Step 2.** After the Speed-Up Database process has completed, click the **Tune-Up Database** button. RealHound will alert you when the tune-up process is complete and when it is safe for you to login to your database.

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Tools  
Speed-Up Database  
**Tune-Up Database**  
Who's Logged In?  
Test Security Rights

### Select a REALHOUND IP Database to Login to

Last Opened Microsoft Access Database       SQL Database

Different Microsoft Access Database

If you've expanded the size of your database or your number of users, and things are a bit slow now, press the Speed-Up Database button. If that doesn't fix it, call us at 949-542-7070. SQL Server may be the right choice for you.

- C:\RH\sample.mdb
- C:\RH\property3.mdb
- C:\RH\LiveTst.mdb
- C:\RH\property.mdb

Create a New Database      Locate a Database

### REALHOUND IP Login

User Name   
Password   
Remember Password      

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**If you are accessing your REALHOUND IP database over a network, you must have Read, Write, Modify and Delete rights to the folder where the data file is located.      The default user name is "administrator" with no password.**